



Right service, first time

We want to make sure you see the most appropriate health professional at the first time of asking.

That's why we're encouraging our receptionists to ask you one or two more questions when you contact us. This is part of a new way of working called 'care navigation'.

This will help you get the support of the most appropriate service quicker – and we get NHS staff and services working in the most efficient way.



Wellbeing Erewash
Your Life Your Way

www.wellbeingerewash.org.uk